中国银河国际控股有限公司
CGS International Holdings Limited

CGS International

ESUNNY
First Login Guide

Desktop (Stock Options)

01. Software Download

Desktop — Official Website Download



Step 1

Go to “Software Download” on the official site

From the CGS International top menu, select the “Software Download” tab.

Step 2

Select the Windows program version

Select the “Stock Options Trading” Windows version and click Download.

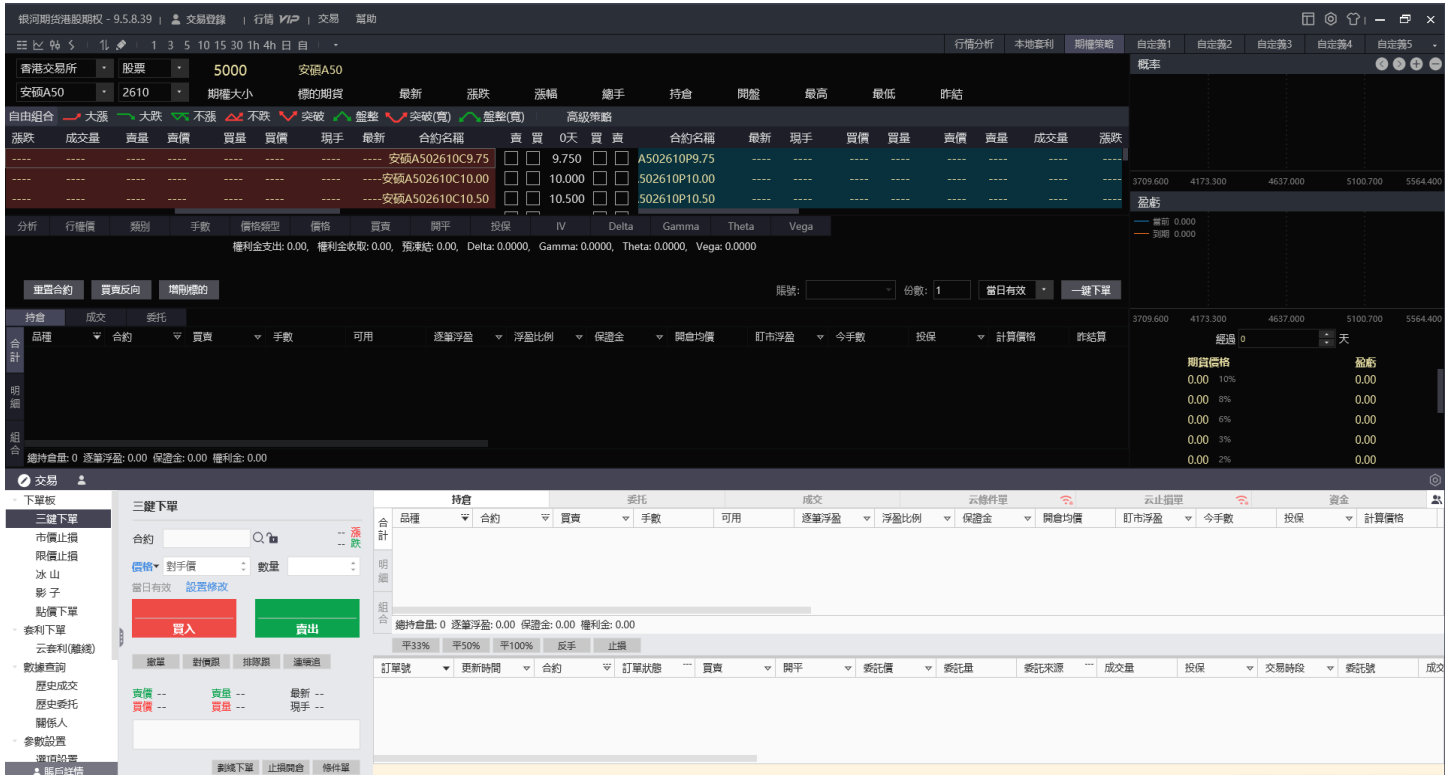
Official download link:
https://www.chinastock.com.hk/software/

Desktop — Trading Account Login (Stock Options)

1 **Click Epolestar_Futures to open the trading platform**



2 **Trading platform interface**



Desktop — Trading Account Login (Stock Options)



Login entry

On the main screen top toolbar, click “Trading Login” to open the dialog.

Server settings

Select company “CGS International Holdings Limited” and line “Stock Options External (Primary)”.

Login account tip

Trading account name: Z + 9 digits

Desktop — Change Trading Account Password (Stock Options)





Step 1

Click Trading (top left), then Change Password

Step 2

Enter the old and new passwords to update

⚠ Password requirements

Password length: at least 8 characters
Complexity: must include letters and numbers
***Change every 6 months (recommended)

Desktop — Forgot Trading Account Password (Stock Options)





PRIVATE & CONFIDENTIAL

亲爱的客户

系统为阁下新生成的网上交易登入密码已详列于下表。

客户名称	Client Name	:
网上交易登入号码	Login ID	:
网上交易登入密码	Login Password	:
电话报单密码	Phone Password	:
二次认证TOTP密钥	TOTP Password	:

根據上面信息處理

(注意: 1. "网上交易登入号码"为阁下之户口号码。
2. 请于首次启动网上交易账户后立即更改"网上交易登入密码"。)

(Notes: 1. "Login ID" is your Account Number.
2. Please change the "Login Password" immediately after your first login.)

阁下若对上述服务有任何疑问，欢迎联络客户代表。

此致

中国银河国际期货（香港）有限公司 谨启

Step 1

Click Forgot Password

Step 2

Sign in again using the info in your registered email

Desktop — Trading Account Login 2FA

中国银河国际控股有限公司
CGS International Holdings Limited

1. After login, the system sends an email to your registered mailbox

Example below

尊敬的客户

感谢　阁下使用中国银河国际期货(香港)有限公司期货网上交易服务。以下为　閣下的网上交易登入密码

网上交易登入密码　：未修改

二次认证TOTP密钥　：

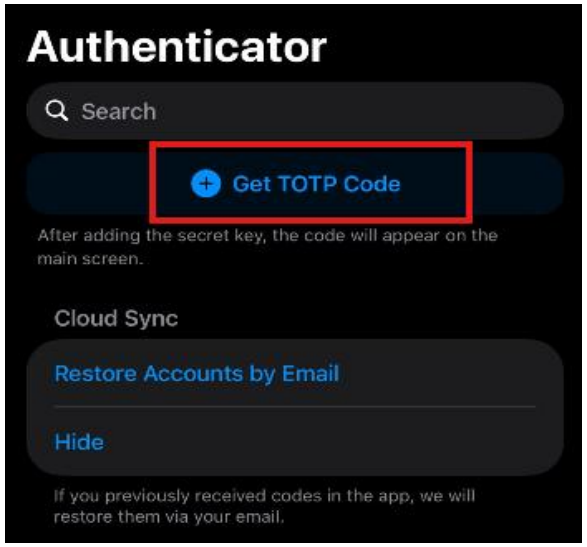
（注意：如使用TOTP认证，可使用微信小程序（腾讯身份验证器、Authenticator二次验证等）或身份验证APP（Authenticator等））

阁下必须小心保管其个人密码，以避免遭盗用或未经授权使用。 阁下须承担因泄漏密码而导致的任何损失。

Desktop — Trading Account Login 2FA

2. Download a TOTP app, or search WeChat for Tencent Authenticator, then scan the key QR code







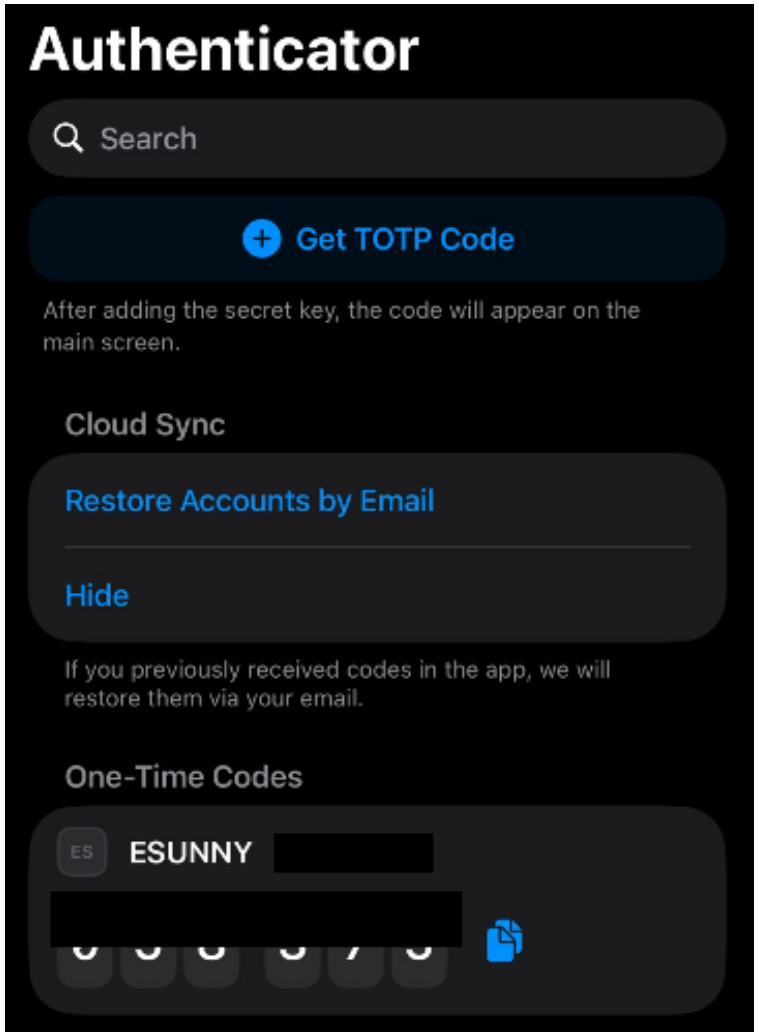




Desktop — Trading Account Login 2FA

3. Enter the displayed code to log in





Desktop — Market Data Account Application Guide



Step 1

Go to “Software Download” on the official site

From the CGS International top menu, select the “Software Download” tab.

Step 2

Select the market data application guide

Select the market data application guide and click Download.

Official download link:
https://www.chinastock.com.hk/uploads/UploadFiles/2026/10/%E6%98%93%E7%9B%9B%E8%A1%8C%E6%83%85%E6%95%B8%E6%93%9A%E7%94%B3%E8%AB%8B%E6%B5%81%E7%A8%8B.pdf

Desktop — Market Data Account Login & Authentication

Step 1

Click the Market Data VIP entry

On the main screen top menu, select “Market Data VIP” to log in.

Step 2

Enter market data credentials

In the dialog, enter the matching market data account and password.

Step 3

Unlock real-time streaming quotes

After authentication succeeds, you can receive live market quotes.



Desktop — Market Data Account Login & Authentication



No-permission popup tip

If the account has no paid market-data entitlement, an orange dialog appears: “This exchange charges for market data; purchase a license to view.” Click “Market Data Auth” to authorize.

Contact Support

Hong Kong Hotline

(852) 3698 6851

Mainland Toll-Free

400 866 8833

Customer Service Email

cs@chinastock.com.hk

Official Website

chinastock.com.hk